



U.S. Consumer Product  
Safety Commission  
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# NEWS from CPSC and HC



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**For Immediate Release**  
**April 26, 2011**  
**Release #11-207**

**Firm's Recall Hotline: (877) 738-4440**  
**CPSC Recall Hotline: (800) 638-2772**  
**CPSC Media Contact: (301) 504-7908**  
**HC Media Contact: (613) 957-2983**

## **Toro Recalls Power Clear Snowblowers and Recycler Mowers Due to Fire or Burn Hazard**

WASHINGTON, D.C. – The U.S. Consumer Product Safety Commission, in cooperation with the firm named below, today announced a voluntary recall of the following consumer product. Consumers should stop using recalled products immediately unless otherwise instructed. It is illegal to resell or attempt to resell a recalled consumer product.

**Name of product:** Toro Power Clear Snowblower and the Toro 20" Recycler Mower  
**Units:**

Snowblowers: About 18,000 in the U.S. and 5,000 in Canada

Mowers: About 6,000 in the U.S. and 200 in Canada

**Manufacturer:** The Toro Company, of Bloomington, Minn.

**Hazard:** The carburetors on both products develop fuel leaks and can ignite when exposed to an ignition source, posing a fire or burn hazard.

**Incidents/Injuries:** There have been about 500 reports of carburetor leaks. There were no reports of fire or injury.

**Description:**

Toro PC-421Q Snowblowers: The model/serial numbers are found on a decal on the underside of the rear of the unit. Model and serial numbers are:

Model Number	Serial Number
38588	310000001 to 310999999 and 311000001 to 311003576
38589	310000001 to 310999999 and 311000001 to 311999999

Toro 20" Recycler Mower: The model and serial numbers are found on a decal on the left rear of the mower. Model 20323; Serial number 310000001 to 310999999.

**Sold at:** Toro Dealers in the United States and Canada from September 2009-March 2011.

**Manufactured in:** Mower in Mexico; Snowblower in the United States

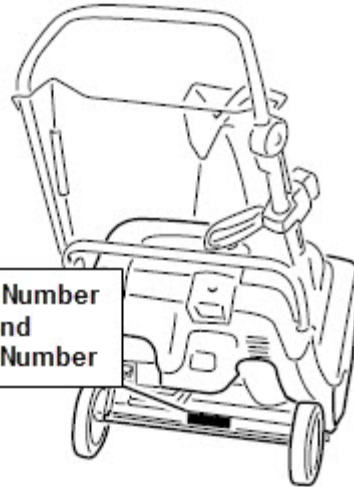
**Remedy:** Consumers should immediately stop using the products and contact a Toro Service Dealer for a free repair.

**Consumer Contact:** For additional information, including the name of a dealer near you, contact Toro toll free at 877-738-4440 Monday through Friday from 8 a.m. to 4:30 p.m. CT, or visit Toro's website: [www.toro.com](http://www.toro.com).

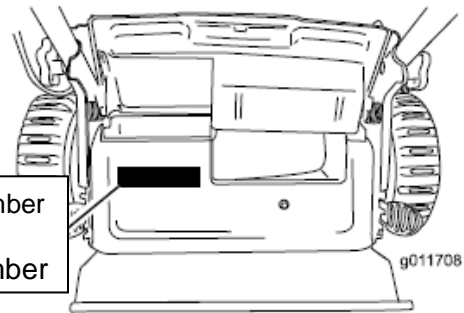
**Note:** Health Canada's press release is available at [http://cpsr-rspsc.hc-sc.gc.ca/PR-RP/recall-retrait-eng.jsp?re\\_id=1315](http://cpsr-rspsc.hc-sc.gc.ca/PR-RP/recall-retrait-eng.jsp?re_id=1315).



**PC-421 Snowblower**



**20" Recycler Model 20323 Mower**



**Model and Serial Number Location**

CPSC is still interested in receiving incident or injury reports that are either directly related to this product recall or involve a different hazard with the same product. Please tell us about it by visiting [www.saferproducts.gov](http://www.saferproducts.gov).

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The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of the thousands of consumer products under the agency's jurisdiction. Deaths, injuries and property damage from consumer product incidents cost the nation more than \$800 billion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals - contributed to a significant decline in the rate of deaths and injuries associated with consumer products over the past 30 years.

Under federal law, it is illegal to attempt to sell or re-sell this or any other recalled product.

To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov), call CPSC's Hotline at (800) 638-2772 or teletypewriter at (800) 638-8270 for the hearing impaired. Consumers can obtain this news release and recall information at [www.cpsc.gov](http://www.cpsc.gov). To join a free e-mail subscription list, please go to [www.cpsc.gov/cpsclist.aspx](http://www.cpsc.gov/cpsclist.aspx).

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