



Once you decide to invest in a central control system, your next area of concern is maintenance and daily operations. What if you could have a staff of dedicated technicians to **support** you 24/7/365? And, what if those experts were to **know your Toro system** inside and out? A staff that has been successfully keeping even the most complex systems operating for over a **decade, for over 3,400 customers** worldwide?

The **first** dedicated support network in the irrigation industry — the Toro National Support Network (NSN) — is designed to provide you with that **confidence and peace of mind**, complete central control system operation assurance.

Simply, if your system isn't working properly, Toro NSN can provide whatever hardware, software, and telephone help you need to make sure your **turf and reputation stay protected** because **your business deserves the best customer care.**

Mailing Address

Toro NSN
P. O. Box 3339
Abilene, TX 79604

Shipping Address

Toro NSN
500 Chestnut, Suite 10B
Abilene, TX 79602

Customer Support

(800) 275-8676 (ASK-TORO)
(800) 527-4248
6 a.m. – 6 p.m. Central
Monday-Friday with 24-hour paging

Non-NSN Subscriber Support

(325) 673-8762 Support Technician

Fax

(325) 673-8765

Business Hours/Sales & Admin.

8 a.m. – 5 p.m. Central Monday-Friday

Sales/Marketing/Training

(888) 676-8676

Administration

(888) 876-8676

Web Site

www.toronsn.com
www.spectoro.com

International (Australia)

+ 61 7 3268 2154 Office
+ 61 7 3268 2164 Fax

International (Europe)

+ 32 (0)14 56 29 63 Office
+ 32 (0)14 56 29 46 Fax



**Always
There
For You
When You
Need Help
Most!**



NSN



WE KEEP YOUR IRRIGATION CONTROL SYSTEM WORKING. YOU CAN COUNT ON NSN.®

Toro NSN picks up at the end of the day, in the middle of the night or at high noon. Whenever irrigation support is required, Toro NSN is just a **phone call away anywhere in the world, 24 hours a day, every day.**

You can count on Toro for innovative irrigation products that are user-friendly and easy to operate, but even with the best systems, expert technical support and quick assistance are invaluable resources when the **condition of your turf is critical.**

Whether you have an operational issue that requires **quick remedy**, or you need **advice** on water conservation and time-saving **techniques**, Toro NSN is **always there for you when you need help most.** And even though most issues can be resolved by a **single phone call** to NSN, if repair is needed, that same call speeds whatever hardware or software is required to minimize any downtime to **keep your turf and reputation impressive in every way**, just as you expect it to be.

"NSN is a very important tool that will pay for itself in the long run. I feel like it's the only way to go."

*Tim Mack, Superintendent
Avondale Country Club Hayden Lake, Idaho*

Availability of NSN products and services may vary by international region.

F18-0014 Rev. E 09/06/05 (EO 5027880)

WE OFFER YOU EVERYTHING YOU NEED FOR CONFIDENT OPERATIONS

- **Total operational confidence.** Your Toro central control system and component replacements arrive at your facility Toro-tested, ready for your daily watering needs.
- **24-hour, seven-day, 365 support.** Worldwide, Toro NSN is always available to answer your questions, troubleshoot your system and solve your problems. And if needed, our 24-hour central computer and component replacement service ensures minimal disruption to the operation of your irrigation system (U.S.).
- **The confidence of working with the best in the business.** Toro NSN is a Microsoft® Certified Partner. Our support technicians are licensed irrigators, and our hardware technicians are A+ certified. NSN has a diagnostic lab on-site for each irrigation platform, all field hardware, plus ancillary products including a Toro weather station. The lab is used to duplicate field issues and investigate causes and solutions as part of Toro's commitment to continuous improvement. NSN is dedicated to irrigation—we know your business and expectations.
- **Industry-best training — classroom, web and computer-based.** NSN offers GCSAA-accredited curriculum tailored to meet the range of user experience and proficiency. Classroom instruction is available at regional locations and at the NSN Training Center — where classes feature functional Toro hardware operating in real-time. Our web-based, instructor-led *Super Sessions* supplement classroom learning, and allow students to master skills using a local, internet-connected pc saving expenses associated with time and travel. This affordable hands-on format provides real-time interaction and application-sharing.
- **New system support, flexible options to renew.** Every new computerized central irrigation control system includes Toro NSN support. To protect your Toro investment long-term, choose a renewal option that gives you exactly what you need for continued reliable, cost-effective support, including equipment upgrades to keep your technology current and powerful.

"I attend 4-6 seminars per year. This training was a 9.5 on a scale of 10...first class!"

*Mike Powers, Superintendent
Highland Golf & Country Club Indianapolis, Indiana*



Only Toro® offers such irrigation system assurance and peace of mind.

National Support Network

TORO. Count on it.